

Got a problem? Lets get it sorted!

If something is making you unhappy talk to someone to help solve the problem.
You can ask a friend or another person to support you.

Problems in your
Homestay

Talk to

Homestay
Coordinator/
Director of
International
Students

Problems with
school work,
teachers or
assessments

Talk to

Teachers /
Director of
International
Students

Problems with other
students

Talk to

Teachers /
Director of
International
Students

Problems with fees,
refunds, insurance
or enrollment

Talk to

International
Compliance Lead/
Director of
International
Students

Still not happy? Talk to the Director of International Students

If you are not happy with the final outcome, approach a member of the Senior Leadership Team.

